

October 12, 2021

Dr. Heather Perfetti  
Middle States Commission on Higher Education  
3624 Market St, Suite 2 West  
Philadelphia PA 19104

Dear Dr. Perfetti:

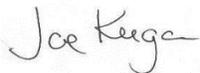
It is my pleasure to write this letter in response to the Middle States Visiting Team Report based on the October 4-6 visit. Dr. Kristy Bishop led a collegial, productive, and efficient visit. On behalf of North Country Community College, I would like to thank Dr. Bishop and her team for their professionalism throughout the process. We sincerely appreciate the thoughtful questions, feedback, and insights we received, both during our meetings and within the Team review and report.

We look forward to implementing the recommendations made within the Self-Study and the formal recommendation made by the Visiting Team under Standard VI regarding the “development and implementation of organized and systematic assessments that evaluate institutional effectiveness.” We also appreciate the collegial advice noted in Standards III, IV, VI and VII. All of the input reflects the careful attention and thoughtful review of both the Self-Study Report and observations made during the virtual visit.

Additionally, the Team recognized a number of accomplishments and innovative practices. As noted, significant progress has been made in the areas of both student learning outcomes assessment as well as shared governance, including recognition of the SUNY Shared Governance Award. The Team commented on the College’s strong connection to the community as well as the evident caring and concern for students and their success.

Led by Dr. Bishop, the Visiting Team conducted the review in the true spirit of peer review, collaboration, and collegiality. The advice, suggestions, and recommendation will enhance and contribute to a strong commitment to continuous improvement at North Country Community College.

Sincerely,



Joe Keegan  
President, North Country Community College