

# Frequently Asked Questions about the Saranac Lake Housing

*Saranac Lake Housing and property is owned by North Country Community College Association. This is a separate entity than NCCC. Specific payment policies are set by NCCCA and separate from the college payment policies.*

## 1. How do I pay?

A \$200 non-refundable deposit is due at the time you submit your contract (\$200.00 is only nonrefundable IF you get a room, it will be refunded if rooms are not available). Your housing charges will be billed in two equal charges at the beginning of the fall and the spring semesters. In addition to the housing charges there will be a \$225.00 damage deposit is due upon check in. Once paid, the \$225 will be held by the Association to secure against any potential damage to the room and be returned via mail once the resident vacates the residence.

## 2. Is there a payment plan?

NCCC students may participate in Payment Plan via the Business Office. A Payment Plan is an easy and convenient way to manage your semester bill by providing a low cost option to budget tuition, fees and housing expenses. If your bill IS not paid by the deadline set by the Business Office a collection fee WILL be charged.

## 3. How long is the Housing Contract Agreement?

The contract is for one full academic-year (two semesters).

## 4. Can I stay at the Hall during the Holidays?

No, the halls close and are locked over the college breaks and holidays. You must vacate the halls within 24 hours after you last class or exam.

## 5. Can I stay in the residence halls each year that I attend NCCC?

Residential housing contracts are only executed for one academic year at a time. Current residents have the option to renew on an annual basis in the spring semester.

## 6. Does NCCCA provide summer housing?

The NCCCA does provide summer housing. A separate contract and payment and damage deposit is required and there are about 2 weeks at the beginning and end of the summer break that housing is not available. You must be a current student to be housed in the halls over the summer period.

## 7. How safe is the residence halls?

The residence halls have live in staff including four Resident Assistants and the Associate Director of Residence Life & Housing. The college provides security personnel for the entire campus during the academic year (not including holidays and breaks). All doors are locked, security cameras are outside all of the buildings, there is a guest policy and all must be ready to show identification upon entry.

## 8. Is the residence hall co-ed?

Yes. However, each suite is gender specific. You may be across the hall from another suite of the opposite sex.

9. Are there single rooms?

Yes, all suites contain four single bedrooms. Suites are set up with a common bathroom, living area and kitchenette (pantry, sink, fridge and microwave included).

10. Are there other residence hall locations for NCCCA?

No, the only residence halls NCCCA has are located on the Saranac Lake Campus.

11. Who are the residence halls for?

All matriculated, full-time enrolled NCCC students.

12. What are the amenities?

Amenities at the Residence halls include security, student staff members, a professional live-in staff member, room and residence key-card entry, fully furnished rooms, complimentary WiFi in all room, laundry facilities, and communal kitchen and lounges.

13. Are all the amenities (meeting room, kitchens) 24 hours?

The kitchen, laundry and common area are open daily (Mon-Fri 9a-Midnight, Sat-Sun 10a-Midnight)

14. What is the closest train, airport and how long does it take to get to campus?

Amtrak comes into Rensselaer, NY. This is approximately 2 hours from campus. There is a small regional airport in Lake Clear, NY – approximately 15 minutes to campus. International airports include Albany, NY, Burlington, VT and Montreal, Canada and Plattsburgh International – all approximately 1-3 hours to campus

15. Are there washer and dryers in the residence?

There is a laundry facility in Saints Hall (Community Center). You'll need laundry detergent, coins or a credit card. Your own laundry basket or bag is also a handy thing to have. You must pay to use the washers and dryers.

16. What would be my mailing address?

Your Name

YOUR BOX #

140 Payeville Lane

Saranac Lake, NY 12983

17. Can I smoke in my room?

Smoking tobacco or any other substance (and including “vaping” or the consumption or use of electronic cigarettes) is not permitted in your rooms or anywhere else in the building. If you choose to smoke,

please do so outside the building but do not loiter directly in front the building, and do not block the entrances.

18. Can I request to share a suite with my friend?

Yes, you can indicate your friend's name on our roommate request form when you apply, but requests cannot be guaranteed. Suitemates must be the same gender.

19. Will I be able to switch roommates if we do not get along?

Every effort is made to work with roommates to ensure they are able to peacefully coexist in the same living environment. NCCCA Residence Life Staff and NCCC College Staff are all available to assist roommates who may have conflicts. Taking into account the transition period for all first year students, roommate changes are only permitted after the fourth week of the semester. The room change period will be publicized to all residents. Situations will be evaluated on a case-by-case basis by the Office of Residence Life.

20. Is there a storage facility for my bike?

No, you must store your bikes in your room.

21. Are there cable, phone, and/or internet connections in the rooms?

There are ports for cable in the room, however, you must purchase the actual service (hook up) on your own. There is also wireless internet connection, however there is no Ethernet port.

22. Are we allowed to have any pets?

No. There is a no pet policy except for fish in a 1 gallon tank.

23. Are there accommodations for persons with disabilities?

If you are a person with a disability and require accommodation, please contact the NCCC Association office – 518-891-2915 x1303.